

APPENDIX B: MONEY FOLLOWS THE PERSON QUALITY OF LIFE SURVEY FREQUENTLY ASKED QUESTIONS

What is this study about?

The evaluation of the *Money Follows the Person* initiative is an important study sponsored by the U.S. Department of Health and Human Services, Centers for Medicare and Medicaid Services, to collect information from Medicaid beneficiaries transitioning out of institutional care. The study is being conducted to help CMS and your state evaluate how well the Money Follows the Person initiative is meeting the needs of beneficiaries like yourself. I will not ask for a donation or try to sell you anything.

What kinds of questions will you ask me?

The questions relate to your quality of life, including questions about your housing, access to care, community involvement, and your health. Your answers will help CMS identify ways to better serve beneficiaries such as yourself.

Why did you choose me?

We are interviewing all MFP participants and your name was on a list of MFP participants in your state.

Will my answers be confidential?

Protecting people's privacy is one of our major concerns. Your answers will be used only for research and evaluation of this program. Further, your answers will be combined with the answers of others and reported in such a way that no single individual could ever be identified. However, I may be required to report any instances of abuse or neglect that you tell me about.

Am I required to participate?

Your participation is completely voluntary and you may refuse to answer any question you don't want to answer. Once we start the interview, we can stop at any time.

It may be difficult for me to be interviewed. Can I still participate?

We can make special arrangements for you to participate. We can conduct the interview in Spanish or provide an interpreter for another language if necessary. If needed, someone can help you answer the questions or we can conduct the interview with a family member or other representative who answers on your behalf. Your participation is important to us. We will work with you to make sure your experiences and opinions are included in the study.

Why should I participate?

It is important for us to hear from you so that CMS and the state can monitor your well-being and identify ways to better serve people like you. We hope that you will decide to help us. This is your chance to tell us what you think and make your voice heard.

How long will this take?

The interview will take about 15 minutes to complete. We can schedule the interview at a time convenient for you.

I've never been interviewed before and don't think I'll like it

There are no right or wrong answers to these questions. Your answers are extremely important and your participation is needed to make this study a success. I think you will find the questions in this survey interesting. Let's start and you will see.

I'm too busy

I understand that your time is limited, but your participation is very important to helping CMS and the state understand how its programs are doing. Let's start now and see how far we get. We can reschedule to finish the rest of the survey anytime that is convenient for you.

I don't like (government) surveys

This is a very important survey for Medicaid beneficiaries. CMS and the state want to learn about the experiences and needs of beneficiaries in order to learn how their programs are doing. The survey will help CMS and the state make their programs more effective and help them serve people better.