

201 South Grand Avenue East
Springfield, Illinois 62763-0002

Telephone: (217) 782-1200
TTY: (800) 526-5812

INFORMATIONAL NOTICE

DATE: May 23, 2014
TO: All Medical Assistance Providers
RE: **Care Coordination Enrollment for Children, Families and ACA Adults**

Beginning in the summer of 2014, the Department of Healthcare and Family Services (HFS) will continue a major roll-out of managed care in many areas of the state. Upwards of 1.5 million people on Medicaid and All Kids living in mandatory managed care regions will be moved into some form of Care Coordination, as required under Public Act 96-1501 (The Medicaid Reform Law). This law requires the department to move at least 50% of Medicaid clients into care coordination by January 1, 2015. The four forms of Care Coordination entities are described below, including how providers will need to bill for services depending on the type of entity in which a beneficiary is enrolled. This roll-out will cover children, their family members, and the newly eligible Affordable Care Act (ACA) Adults who reside in one of five managed care regions.

The five mandatory managed care regions are: the Greater Chicago Region, the Rockford Region, the Central Illinois Region, the Metro East Region and the Quad Cities Region. See the chart at the end of this notice to see the exact counties affected and the plans operating in those counties.

It is imperative that providers check Department electronic eligibility systems regularly to determine beneficiaries' enrollment in a plan and to ensure your clients can continue care with you. The Recipient Eligibility Verification (REV) System, the Automated Voice Response System (AVRS), and the Medical Electronic Data Interchange (MEDI) system will identify the care coordination plan in which the beneficiary is enrolled. It is also imperative that providers of all types join managed care networks in order to ensure timely payment.

The types of organizations that beneficiaries may be enrolled with are as follows:

Managed Care Organizations (MCOs) These are the traditional insurance-based Health Maintenance Organizations. They are paid on a full-risk capitated basis to cover almost all Medicaid services. Providers will need to bill these entities directly in order to get paid. Providers will also have to make sure they follow the MCOs' utilization policies and procedures, including procedures for prior authorization and billing. Providers with enrollees in an MCO should work with the Integrated Care Team to coordinate care for these individuals. Illinois Health Connect PCPs will not receive monthly PCP fees for MCO enrollees.

The Department electronic eligibility systems clearly identify under the 'Managed Care Organization segment' which MCO an individual is enrolled.

Managed Care Community Networks (MCCNs) These are provider-owned and governed entities that operate like MCOs on a full-risk capitated basis. Just as with MCOs, providers will need to bill these entities directly in order to get paid. MCCN enrollment in the HFS eligibility systems will look identical to MCO enrollment. Providers will also have to make sure they follow the MCCNs' utilization policies and procedures, including procedures for prior authorization and billing. Providers with enrollees in an MCCN should work with the Integrated Care Team to coordinate care for these individuals. Illinois Health Connect PCPs will not receive monthly PCP fees for MCCN enrollees. The Department electronic eligibility systems clearly identify under the 'Managed Care Organization segment' which MCCN an individual is enrolled.

Accountable Care Entities (ACEs) These entities are provider-based organizations that will be paid a fee by the Department to coordinate care for their enrollees. All Medicaid covered services will continue to be covered by the state. Providers will need to bill the state as they do today. If services require prior approval in the fee-for-service system today, they will continue to require it under ACEs. The process for obtaining prior approval from the state remains unchanged. Providers with enrollees in an ACE should work with the ACE's Care Team to coordinate care for these individuals. Illinois Health Connect PCPs will continue to receive monthly PCP fees for ACE enrollees. The Department electronic eligibility systems will state "no MCO information for this inquiry" and will clearly identify the ACE in which an individual is enrolled under the 'Accountable Care Entity segment.'

Care Coordination Entities for Children with Special Needs (CSN CCEs) These entities are provider-based organizations that will be paid a fee by the Department to coordinate care for their enrollees. Their enrollees will be limited to children that the Department has identified through claims data or other information as having complex medical needs. All Medicaid covered services will continue to be covered by the state. Providers will need to bill the state as they do today. If services require prior approval in the fee-for-service system today, they will continue to require it under CSN CCEs. The process for obtaining prior approval from the state remains unchanged. Providers with enrollees in a CSN CCE should work with the CSN CCE Care Team to coordinate care for these individuals. Illinois Health Connect PCPs will continue to receive monthly PCP fees for CSN CCE enrollees. The Department electronic eligibility systems will state "no MCO information for this inquiry" and will clearly identify the CSN CCE in which an individual is enrolled under the 'Care Coordination Entity segment.'

Counties not included in the five managed care regions will continue to include Illinois Health Connect as a plan choice for most individuals enrolled in the HFS Medical program. Illinois Health Connect will continue to operate in areas outside the five mandatory counties, and in some counties, voluntary managed care will also be available.

The Department encourages providers to contact the care coordination plans in your region and begin the contracting process so you can continue serving your clients who will be mandated to join a care coordination plan. The contact information for ACEs, CSN CCEs, and MCOs is below.

If you are a provider outside the counties listed in each region but you provide care to individuals residing in the counties which will be required to enroll in a care coordination plan, you are still encouraged to join the networks.

James Parker, Deputy Administrator
Division of Medical Programs

MCO, MCCN, ACE, and CSN CCE CONTACT INFORMATION

The contact information below lists the Provider Services Hotline Numbers for the **Managed Care Organizations and Managed Care Community Networks** that will serve the Family Health Plan clients:

Greater Chicago Region (Cook, Lake, Kane, DuPage, Kankakee, Will)

Provider	Contact Information
Aetna Better Health	866-212-2851 www.aetnabetterhealth.com/illinois
Blue Cross/Blue Shield	888-657-1211 www.bcbsil.com
County Care (Cook County only) (MCCN)	312-864-8200 www.countycare.com
Family Health Network (MCCN)	888-346-4968 www.fhnchicago.com
Harmony Health Plan	800-608-8158 www.harmonyhpi.com
IlliniCare Health Plan	866-329-4701 www.illinicare.com
Meridian Health Plan	866-606-3700 www.mhplan.com

Central Illinois North Region (Tazewell, Knox, Peoria and Stark)

Provider	Contact Information
Health Alliance Medical Plan	800-851-3379 www.healthallianceconnect.org
Meridian Health Plan	866-606-3700 www.mhplan.com
Molina Healthcare	855-766-5462 www.molinahealthcare.com

Central Illinois South Region (McLean, Logan, DeWitt, Sangamon, Macon, Christian, Piatt, Champaign, Vermilion, Ford and Menard Counties)

Provider	Contact Information
Health Alliance Medical Plan	800-851-3379 www.healthallianceconnect.org
Molina Healthcare	855-766-5462 www.molinahealthcare.com

Rockford Region (Winnebago, Boone and McHenry counties)

E-mail: hfs.webmaster@illinois.gov

Internet: <http://www.hfs.illinois.gov/>

Provider	Contact Information
Aetna Better Health	866-212-2851 www.aetnabetterhealth.com/illinois
Family Health Network (MCCN)	888-346-4968 www.fhnchicago.com
IlliniCare Health Plan	866-329-4701 www.illinicare.com
Meridian Health Plan	866-606-3700 www.mhplan.com

Metro East Region (Madison, Clinton and St. Clair counties)

Provider	Contact Information
Harmony Health Plan	800-608-8158 www.harmonyhpi.com
Meridian Health Plan	866-606-3700 www.mhplan.com
Molina Healthcare	855-766-5462 www.molinahealthcare.com

Quad Cities Region (Rock Island, Mercer and Henry counties)

Provider	Contact Information
IlliniCare Health Plan	866-329-4701 www.illinicare.com
Meridian Health Plan	866-606-3700 www.mhplan.com

The list of 10 applicants that are working to become **Accountable Care Entities** is listed below and posted on the HFS Web site at the following link:

<http://www2.illinois.gov/hfs/SiteCollectionDocuments/ACEContacts.pdf>

Name of ACE Address of Lead Entity	Counties Served
Accountable Care Chicago 5145 N. California Avenue Chicago, IL 60625	Cook County, primarily within the City of Chicago (North Side)
SmartPlan Choice (ACE Care Services/Presence) 200 S. Wacker Drive, 11th Floor Chicago, IL 60419	Cook, Will, Kankakee, Kane, Champaign, Vermilion, Ford and Iroquois counties
Advocate Accountable Care (Advocate Physician Partners ACE) 1701 W. Golf Road, Suite 2-1100 Rolling Meadows, IL 60008	Greater Chicago and Central Illinois (Cook, Lake, McHenry, Kane, DuPage, Will, McLean and Woodford counties)

Name of ACE Address of Lead Entity	Counties Served
Better Health Network (Chicago Southside ACE) 326 W. 64th Street Chicago, IL 60621	Cook County, primarily within the City of Chicago (South and West Sides)
HealthCura (Access Community Health Network) 600 West Fulton Suite 200 Chicago, IL 60661	City of Chicago, Suburban Cook County and DuPage County
Illinois Partnership for Health 611 West Park Street Urbana, IL 61801-2595	67 Counties total in 4 of 5 mandatory regions and 40 voluntary counties: Adams, Boone, Brown, Bureau, Cass, Champaign, Christian, Clark, Coles, Cook, Crawford, Cumberland, De Witt, DeKalb, Douglas, DuPage, Edgar, Effingham Ford, Fulton, Grundy, Hancock, Henderson, Henry, Iroquois, Jasper, Kane, Kankakee, Kendall, Knox, La Salle, Lake, Lee, Livingston, Logan, Macon, Macoupin, Marshall, Mason, McDonough, McHenry, McLean, Menard, Mercer, Montgomery, Morgan, Moultrie, Ogle, Peoria, Piatt, Pike, Putnam, Richland, Rock Island, Sangamon, Schuyler, Scott, Shelby, Stark, Stephenson, Tazewell, Vermilion, Warren, Whiteside, Will, Winnebago, Woodford
Loyola University Health System ACE 2160 S. First Avenue Maywood, IL 60153	Suburban Cook County, part of DuPage County and a small part of Will County
Population Health of Illinois (Alexian Brothers) 3040 Salt Creek Lane Arlington Heights, IL 60005	Multi-county area of Suburban Chicago, includes zip codes in DuPage and Kane Counties
NorthShore Physician Associates ACE 4901 Searle Parkway, Suite 330 Skokie, IL 60076	52 zip codes in Cook and Lake Counties
UI Health Plus (UIH+) University of Illinois Hospital and Health Sciences System 914 south Wood Street (MC 973) Chicago, Illinois 60612	Primarily 606 zip codes in Cook County

The information below provides the name and contact information of the three **CSN CCEs**:

Name of CSN CCE Lead Entity	Contact Information
La Rabida Coordinated Care Network for Children with Complex Medical Needs La Rabida's Children's Hospital	Mark Renfree, VP 6501 South Promontory Drive Chicago, Illinois 60649 773-753-8630
Lurie Children's Health Partners Care Coordination Entity Lurie Children's Hospital of Chicago	Maureen Murphy, Special Assistant to the President 225 East Chicago, Box #157 Chicago, Illinois 60611 312-227-7398
OSF Healthcare System Children's CCE OSF Healthcare System	Tara Cantry, COO 800 North East Glen Oak Avenue Peoria, Illinois 61603 309-624-8347