

THE ILLINOIS MONEY FOLLOWS THE PERSON PROGRAM
“PATHWAYS TO COMMUNITY LIVING”

Managed Care Organization Program Coordination:
An Opportunity for a Collaborative Approach

January 9, 2015

RE-BALANCING IN ILLINOIS

- Money Follows the Person
- Balancing Incentive Payment Program
- Olmstead related lawsuits
 - *Williams v. Quinn* - Individuals with mental illness residing in Institute’s for Mental Disease (IMD)
 - *Ligas v. Quinn* - Individuals with intellectual or developmental disabilities
 - *Colbert v. Quinn* - Individual with disabilities and who are elderly residing in non-IMD nursing facilities in Cook County
- State facility closures and facility downsizing



MONEY FOLLOWS THE PERSON (MFP)

- Rebranded in Illinois as Pathways to Community Living
- Prominent example of a Rebalancing initiative
- Created by the Deficit Reduction Act of 2005,
 - Extended through December 31, 2016 by the ACA, with *potential* funding through 2020
- Money Follows the Person now operates in 43 states and the District of Columbia.

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GOALS OF THE MFP PROGRAM

- Goals Include:
 - **Rebalancing** - Increase the use of Home and Community Based Services (HCBS) and reduce the use of Institutional services
 - **Money Follows the Person** - Eliminate state barriers that prevent the use of Medicaid funds to enable individuals to receive care in the settings of their choice
 - **Continuity of Service** - Strengthen the ability of Medicaid programs to assure continued provision of HCBS
 - **Quality Assurance** - Ensure procedures are in place to provide quality assurance and continued quality improvement

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MFP TRANSITIONS – CURRENT SNAPSHOT*

Division	2008	2009	2010	2011	2012	2013	2014	2015	2016
IDoA	0	12	55	81	61	66	35	75	80
DRS	0	18	29	68	100	81	47	88	94
DMH	0	27	100	95	54	37	41	48	52
DDD	0	0	0	0	76	35	111	213	52
Colbert Class	0	0	0	0	0	108	369	300	75
Total	0	57	184	244	291	327	603	724	353

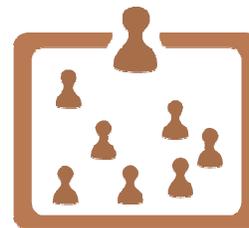
*As of 1/07/2015

(2008-2014 are actual transitions, 2015 -2016 are projected transitions)

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MFP PARTICIPANT CHARACTERISTICS – “TYPICAL” MFP PARTICIPANT

- 57 year old male who lived in his current nursing facility (NF) for approximately 2½ years
- Almost half (42%) have 5 or more major medical and mental co-morbidities
- Major health conditions include diabetes, heart disease, and COPD, and serious mental illnesses (SMI)
- Almost half (47%) experienced an Emergency Department (ED) visit in the previous year



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CARE COORDINATION EXPANSION

- PA96-1501 (Medicaid Reform) requires that 50% of Medicaid clients be enrolled in care coordination programs by 2015.
- Care coordination will be provided to Medicaid clients by several “managed care entities”
 - Coordinated Care Entities (CCEs),
 - Managed Care Community Networks (MCCNs)
 - Managed Care Organizations (MCOs)
 - Accountable Care Entities (ACEs).



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CARE COORDINATION – CURRENT STATUS

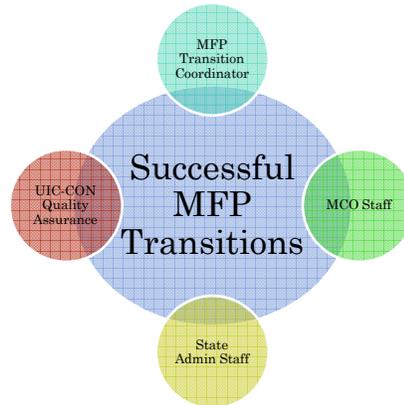
- Currently operating in over 70 counties across Illinois
- Table: Care Coordination Programs Operational and Relationship with MFP

Program	MFP Population?
Medicare Medicaid Alignment Initiative (MMAI)	Yes
Integrated Care Program (ICP)	Yes
Family Health Plans (FHP-ACA)	Yes

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CARE COORDINATION AND MFP

- The MFP program and Care Coordination expansion have aligned goals related to rebalancing the long term care system in Illinois
- Coordination of the programs presents an opportunity for a collaborative approach
- Coordination of MFP and Care Coordination does not include the Colbert or Williams consent decrees



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HOW WILL COORDINATION WORK FOR AN MFP PROVIDER?

- MFP providers will continue to act as the lead Transition Coordinators (TC) for individuals that are referred and enrolled in MFP
 - All current pre and post transition requirements remain in place for MFP providers
- All current required documentation must still be completed in the MFP CRM web app
- UIC-CON will continue to provide the same Quality Assurance oversight and activities
- MFP providers will be expected to collaborate and coordinate with MCO staff

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HOW WILL COORDINATION WORK FOR AN MCO?

- MCO will act as the Care Coordinator, but will not be responsible for MFP specific requirements or documentation
- MCOs will have visibility of cases in the MFP CRM web app
- MCO staff will be required to:
 - Refer individuals through the MFP web referral form
 - Attend pre and post transition staffings and CI reviews
 - Arrange Managed Long Term Care Services and Supports
 - Collaborate with MFP providers & state administrative staff
 - Provide incentive payments of \$1,000 to the MFP provider at 3 months and 12 months post transition IF the individual remains in the community at that time

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MFP QUALITY REQUIREMENTS



- All Federal CMS Quality Requirements remain in place for the MFP program coordination with Care Coordination programs
 - Risk identification, mitigation planning and management
 - 24 hour back-up plans
 - Reporting and management of critical incidents, including tracking & analysis
 - Quality of Life surveys

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QUALITY ASSURANCES

Representatives of the University of Illinois at Chicago College of Nursing are under contract with the Illinois Department of Healthcare and Family Services to provide quality assurance. This includes:



Review of care management processes and forms;

Clinical consultations and assistance in identifying risks and mitigation strategies;

Managing a website for additional educational resources;

Processing of on-line forms;

Assisting with the implementation of plans to manage Critical Incidents;

Managing of a web-based care management system.

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MFP CRM WEB APPLICATION - CHANGES

- Cases will be automatically shared with an MCO's designated users if the case is enrolled with an MCO
- MCO staff will have the ability to attach documents to cases, enabling fast and secure file sharing and collaboration
- MCO users will be required to document the completion of incentive payments on the web app case
- The MFP case number (e.g. MFP-XXXXX) provides a secure method to correspond on cases without entering protected health information (PHI) into unsecured email messages

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RESOURCES

- MFP Web Referral Form
 - <https://mfp.hfs.illinois.gov/mfpreferral.aspx>
- MFP Website
 - WWW.MFP.Illinois.gov
- MFP/MCO Coordination Training Material
 - <http://mfpweb.nursing.uic.edu/index.shtml>
- Care Coordination resources
 - <http://www2.illinois.gov/hfs/PublicInvolvement/cc/Pages/default.aspx>
- MFP Questions? Email us at:
 - HFS.MFP@Illinois.gov